



# Who to Contact? Little League

## First Advantage Customer Service

Email: [employment.support@fadv.com](mailto:employment.support@fadv.com)

Phone: 1.844.279.1078

FADV Site: <https://ca.fadv.com/CA/welcome.do?LLinternational>

### When to Contact:

- Contractor Advantage Help
  - Password reset
  - Locked account
  - Website training
  - Technical issues/questions
  - Batch ordering assistance
- Background support
  - Status checks and ETA questions
  - Missing information
  - Assistance reading and interpreting results
- Registration Assistance
  - How to submit a new user request
  - Registering for a new league account
  - Checking the status of recent submission

## What Will Be Asked of You?

**If contacting our customer service team, you will be asked to confirm at least three of the following:**

- League ID
- League Name
- League Account Number (878761####)
- User's Login ID
- User's E-mail Address
- User's Phone Number
- User's Address