

Your LexisNexis Background Screening Enhancements

On December 10, 2010, your account will receive an **updated look and some additional features** to make ordering background checks easier. If you have any questions about these upcoming changes, please call 866.399.6647, or email volunteer.support@lexisnexis.com.

New Features and Enhancements

- To provide you with more accurate results, a Social Security Number will now be a required field during the background ordering process.
- Account information changes can now be requested online.
- Email notifications from LexisNexis will now include "Little League" in the subject line to help you find pertinent messages more quickly.

Updates you will see when you visit the Little League LexisNexis site:

The screenshot shows the LexisNexis website interface with several callout boxes pointing to specific features:

- Top Left:** A new 2010/2011 Announcements link will be created to alert you to what's happening with the upcoming season.
- Top Center:** New videos will demonstrate ordering.
- Top Right:** Live chat will be available to talk with customer support.
- Bottom Left:** Updated HomeSafe flyer will describe 4 easy steps to setup an account, order a background request and view results.
- Bottom Center:** An Updated user manual will include all changes made for the 2011 season.
- Bottom Right:** Additional help questions will be available answering:
 1. How do I reset/update my password?
 2. I am a new League President, how do I establish a new account?
 3. I am a new League President with an existing account, how do I change the contact information?

The website header includes the LexisNexis logo and a navigation menu: Home | Announcements | Registration | FAQ | Search | Review Account | Contact Us | Privacy Policy | Data Matrix | Login. Below the header, there are links for New Users, Account Setup, Little League User's Manual, and Registered Users. A search bar is visible with the text "FIND OUT IF YOUR LEAGUE ALREADY HAS AN ACCOUNT BY ENTERING YOUR LEAGUE ID HERE:" and a "Submit" button. A "Live Chat" button is also present.

At LexisNexis® Screening Solutions, we sincerely appreciate your business. As your screening provider, we pledge our continued commitment to delivering fast, friendly and efficient background checks that enable you to run your teams successfully.

Regards,

Lee Rivas

VP Sales, Strategy and Product Development
LexisNexis® Screening Solutions